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Piloting Purchase on Demand: Collection Development Through Interlibrary Loan

Carol Kochan
Utah State University

Jennifer Duncan
Utah State University

Britt A. Fagerheim
Utah State University

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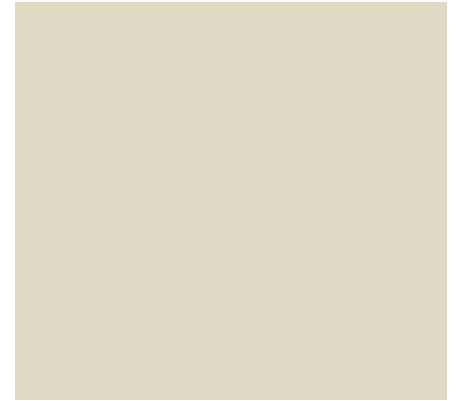
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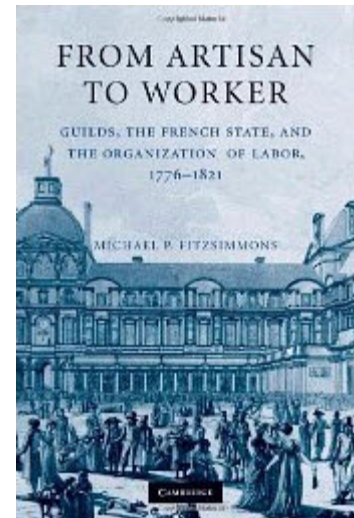
Piloting Purchase on Demand

Carol Kochan, Coordinator of Interlibrary Services
Jennifer Duncan, Head of Collection Development



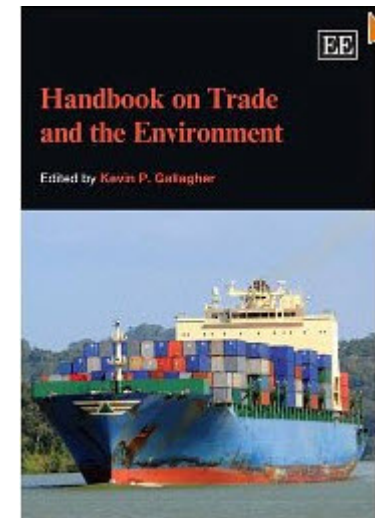
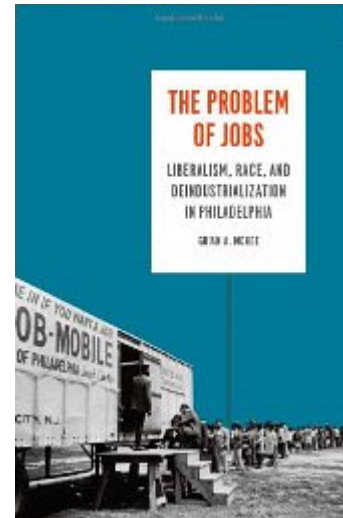
Why Did We Start the Program?

- Patron driven acquisition is a trend
- Regional campus needs
- Difficulty of getting recent materials through Interlibrary Loan
- If one person is interested in a book, others might be also

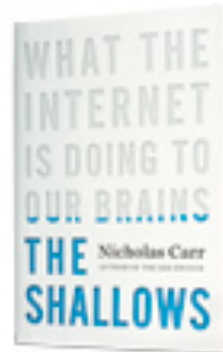
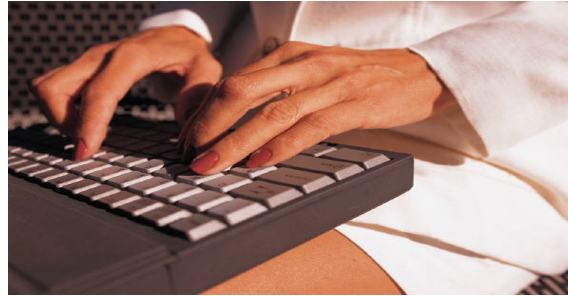


What can people request?

- English language, recently published
- No textbooks
- Related to course-work or research
- No popular materials
- Available for rush order
- Price caps



Staff Process



Departments with most POD's

Department	Number requests
English	34
History	19
Sociology, Social Work & Anthropology	14
Teacher Education & Leadership	12
Languages & Philosophy	9
Environment & Society	8
Electrical & Computer Engineering	6
Psychology	6
Computer Science	4
Management & Human Resources	4
Mechanical & Aerospace	4

More POD's by departments

- Animal Dairy & Veterinary Sciences
- Biology
- Chemistry & Biochemistry
- Civil & Environmental Engineering
- Economics
- Family Consumer & Human Development
- Geology
- Instructional Technology
- Intensive English
- Landscape Architecture
- Library
- Music
- Physics
- Plants Soils & Climate
- Political Science
- Watershed Science
- Wildlife



Classification Breakdown



- **Science Technology
Medicine**

- 44 Titles Purchased

- Average Cost \$71.14

- STM Total Spend \$3130.07

- **Humanities & Social
Sciences**

- 102 Titles Purchased

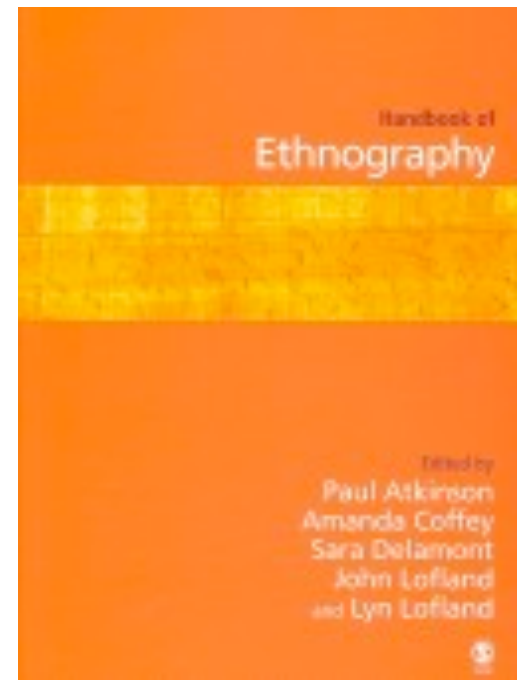
- Average Cost \$53.23

- HSS Total Spent \$5429.45



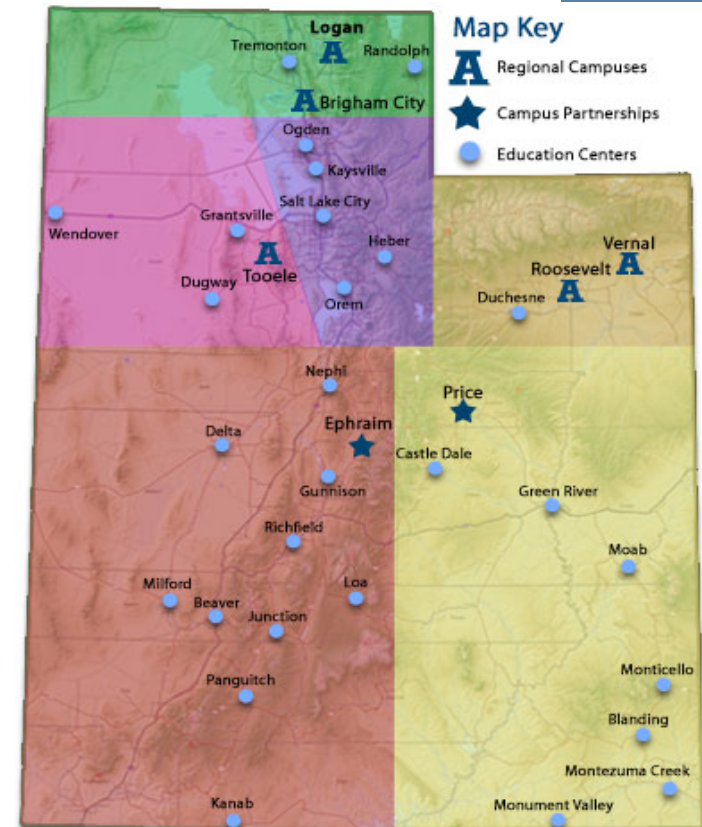
Number of Checkouts for POD materials

6 checkouts	1
4 checkouts	2
3 checkouts	25
2 checkouts	36
1 checkout	66
0 checkouts	14



POD's by Campus

Campus	Number Requests
Logan	140
Provo	1
Tooele	1
Vernal	3
Brigham City	1



How does POD impact CD?

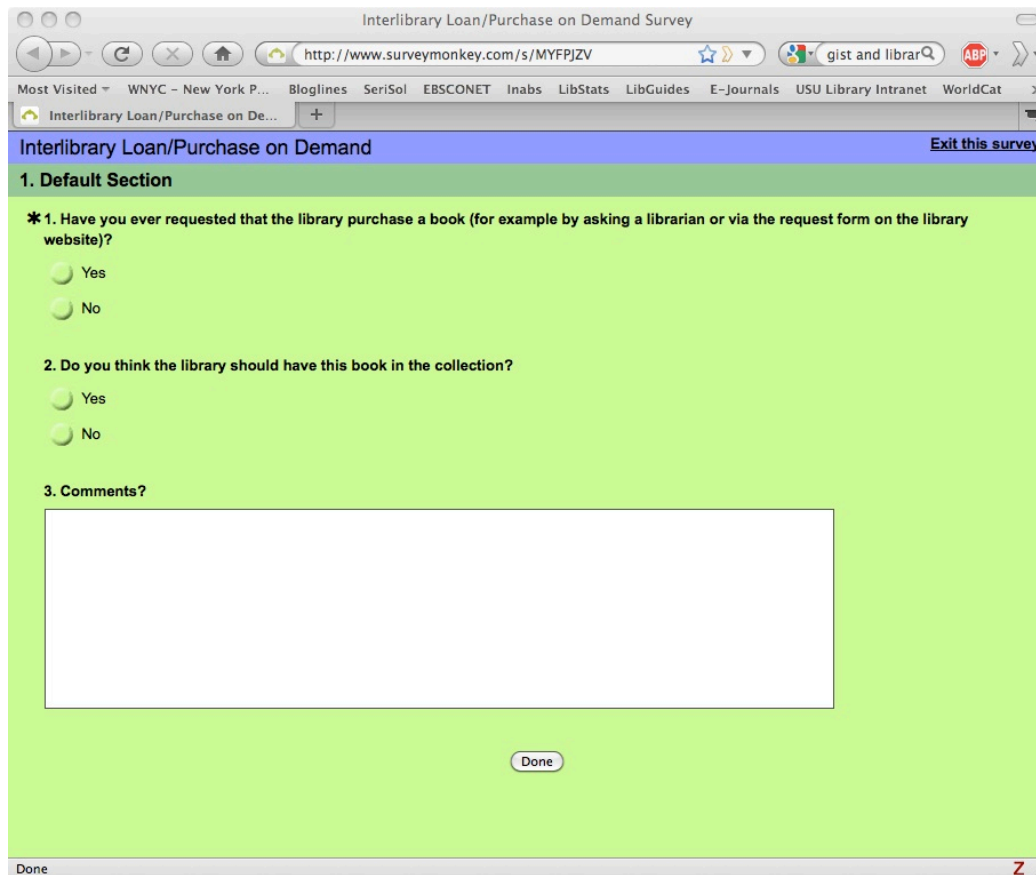
(and what do subject librarians think?)

- “What strikes me is the fact that requests coming from my department were never in my call number range and requests in my call number range never came from my department. Says something about how LC works and interdisciplinarity”
- “I certainly can’t anticipate [everything] people will want or need.”
- “I like that purchase on demand reaffirms which topics people are researching right now.”
- “I always prefer purchasing based on the knowledge that at least one person really wants to read it. I normally don’t have that guarantee with everything else I choose to purchase.”



Do our patrons like the POD Program?

Survey Form:



The screenshot shows a web browser window with the title "Interlibrary Loan/Purchase on Demand Survey". The address bar shows the URL "http://www.surveymonkey.com/s/MYFPJZV". The browser's most visited sites list includes "WNYC - New York P...", "Bloglines", "SeriSol", "EBSCONET", "Inabs", "LibStats", "LibGuides", "E-Journals", "USU Library Intranet", and "WorldCat". The survey title "Interlibrary Loan/Purchase on Demand" is displayed in a blue header bar, with a link "Exit this survey" to the right. Below the header, the section "1. Default Section" is shown. The survey contains three questions:

- * 1. Have you ever requested that the library purchase a book (for example by asking a librarian or via the request form on the library website)?**
☐ Yes
☐ No
- 2. Do you think the library should have this book in the collection?**
☐ Yes
☐ No
- 3. Comments?**

At the bottom of the survey area, there is a "Done" button. The browser's status bar at the very bottom shows "Done" on the left and a red "Z" icon on the right.

What have we learned?

(and where are we going?)

- The pilot was successful! Increase the budget!
- Relying on a credit card was not problem free.
- Who should approve requests?
- Exceptions to our guidelines....

-
- Should Interlibrary Services be in charge of purchasing materials?
 - Should we look at GIST?
 - What about WorldCat Local?
 - How far do we want to expand POD at the expense of firm orders or approval titles?



Questions?

Britt Fagerheim, Regional Campus and Distance Education Librarian

- Britt.Fagerheim@usu.edu

Carol Kochan, Head of Interlibrary Services

- Carol.Kochan@usu.edu

Jennifer Duncan, Head of Collection Development

- Jennifer.Duncan@usu.edu

